

Introduction to Pivot Tables

Pivot Tables are a quick and efficient way to take your data analysis one step further. Pivot Tables are interactive and automatically organize and summarize your data. You can then use the table to analyze comparisons, discover patterns and relationships, and discover trends. This introduction will show you the basics of how to pull your data from Therap and create a pivot table. Pivot tables allow you to analyze data by Individual if you'd like or agency wide.

For this example we are using Mozilla Firefox on a PC running Windows 7 and Microsoft Excel 2007. All data has been pulled from a Therap Demonstration account which contains only fake Individuals/data.

Step 1- Gathering the Data

Your first step when creating a pivot table is to gather the data. For this pivot table intro I'm going to analyze ISP data, but you can use pivot tables to analyze GER trends, health tracking trends, and more!

The screenshot shows the Therap web application interface. At the top left is the Therap logo. To the right, it says "Therap Demonstration Provider" and "William Harris, Direct Support Professional". Below this is a navigation bar with "Dashboard | Quick Links" and a "Logout" link. The main content area is divided into a left sidebar and a main panel. The sidebar has a "Profile:" dropdown set to "Profile-1" and a "Module:" search box. The main panel is titled "Care" and contains a table with the following items:

To Do	Care	
Individual	T-Log	New Search Archive
Health	General Event Reports (GER)	New Search
Agency	Witness Report (GER)	Search
Billing	ISP Data	New Search Report Search Report Archive

On the right side of the interface, there are two vertical menus: "Issue Tracking" with "My Issues" and "SComm" with "Inbox", "Sent Items", "Compose", "Drafts (1)", "Custom User Group", and "Message Audit". The "Search" link in the "ISP Data" row of the table is highlighted with a red box.

In order to analyze ISP data you first need to do a search for the data:

ISP Data Search

Please select any of the following fields - Program (Site), Individual Name or Form ID.

Program (Site)	<input type="text"/>
	1st Street Group Home (Group Home) ✖
Individual	<input type="text"/>
Entered By	<input type="text"/>
Form ID	<input type="text"/>
ISP Program	<input type="text"/>
* Data Collection Date	From <input type="text"/> To <input type="text"/>
	01/01/2015
Status	<input type="text"/>
	Deleted In Prep

To search for multiple programs at once you can click the top program and then hold **Shift** and the **down arrow** on your keyboard. This will allow you to search across your entire agency if you'd like (as long as you have access). You can also hold **ctrl** and pick and choose a couple of programs by clicking on them. I personally like to start with more data because you'll soon see it's very easy to sort and filter out once you have it in excel.

For this example I'm going to be analyzing a year's worth of data. However, you could search for just a week or a day if you're trying to find missing documentation.

Then you'll click **search** at the bottom. Again, I leave most of the other filters blank so I can pull as much data as possible and then filter down once I have the data in excel.

Your search results should look something like this:

ISP Data Search

Site Name ▼ Group: Home
 Status ▼ In Prep

19 items found, displaying all.

Form ID	Program Name	Individual	ISP Program	Entered By	Data Collection Date
1SD-TICT-C7V4QE4ZXFZ85	2nd Street	Johnson, Isabella	Isabella's Cooking Program	Fisher, Samantha / Direct Support Professional	03/20/2014
1SD-TICT-C7V4QE4ZSFZ8M	2nd Street	Johnson, Isabella	Isabella's Cooking Program	Fisher, Samantha / Direct Support Professional	03/06/2014
1SD-TICT-C7V4QE4XFFZ87	2nd Street	Johnson, Isabella	Isabella's Cooking Program	Harris, William / Direct Support Professional	03/09/2014
1SD-TICT-C7V4QE4UVFZ8S	2nd Street	Johnson, Isabella	Isabella's Cooking Program	Harris, William / Direct Support Professional	03/08/2014
1SD-TICT-C7V4QDTZCFZ86	1st Street	Lee, Alyssa	Alyssa Diet Program	Harris, William / Direct Support Professional	03/03/2014
1SD-TICT-C7V4QDSZYFZ8Q	1st Street	Lee, Alyssa	Alyssa Diet Program	Harris, William / Direct Support Professional	03/02/2014
1SD-TICT-C7V4QDSZ4FZ8Q	1st Street	Lee, Alyssa	Alyssa Diet Program	Harris, William / Direct Support Professional	03/01/2014
1SD-TICT-C764NEY227J7H	1st Street	Active, Mary	Mary's Diet Program	Harris, William / Direct Support Professional	03/03/2014
1SD-TICT-C764NEWZQ7J74	1st Street	Active, Mary	Toothbrushing	Harris, William / Direct Support Professional	05/01/2014
1SD-TICT-C6H4PX2YA7QWW	1st Street	Active, Mary	Toothbrushing	Harris, William / Direct Support Professional	03/01/2014
1SD-TICT-C6H4PX2XM7QWF	1st Street	Active, Mary	Toothbrushing	Harris, William / Direct Support Professional	03/01/2014

Step 2- Exporting the Data to Excel

ISP Data Search

Site Name ▼ Group: Home
 Status ▼ In Prep

19 items found, displaying all.

Form ID	Program Name	Individual	ISP Program	Entered By	Data Collection Date
1SD-TICT-C7V4QE4ZXFZ85	2nd Street	Johnson, Isabella	Isabella's Cooking Program	Fisher, Samantha / Direct Support Professional	03/20/2014
1SD-TICT-C7V4QE4ZSFZ8M	2nd Street	Johnson, Isabella	Isabella's Cooking Program	Fisher, Samantha / Direct Support Professional	03/06/2014
1SD-TICT-C7V4QE4XFFZ87	2nd Street	Johnson, Isabella	Isabella's Cooking Program	Harris, William / Direct Support Professional	03/09/2014
1SD-TICT-C7V4QE4UVFZ8S	2nd Street	Johnson, Isabella	Isabella's Cooking Program	Harris, William / Direct Support Professional	03/08/2014
1SD-TICT-C7V4QDTZCFZ86	1st Street	Lee, Alyssa	Alyssa Diet Program	Harris, William / Direct Support Professional	03/03/2014
1SD-TICT-C7V4QDSZYFZ8Q	1st Street	Lee, Alyssa	Alyssa Diet Program	Harris, William / Direct Support Professional	03/02/2014
1SD-TICT-C7V4QDSZ4FZ8Q	1st Street	Lee, Alyssa	Alyssa Diet Program	Harris, William / Direct Support Professional	03/01/2014
1SD-TICT-C764NEY227J7H	1st Street	Active, Mary	Mary's Diet Program	Harris, William / Direct Support Professional	05/03/2014
1SD-TICT-C764NEWZQ7J74	1st Street	Active, Mary	Toothbrushing	Harris, William / Direct Support Professional	05/01/2014
1SD-TICT-C6H4PX2YA7QWW	1st Street	Active, Mary	Toothbrushing	Harris, William / Direct Support Professional	03/01/2014
1SD-TICT-C6H4PX2XM7QWF	1st Street	Active, Mary	Toothbrushing	Harris, William / Direct Support Professional	03/01/2014
1SD-TICT-C6G4PWZM7QW8	1st Street	Active, Mary	Toothbrushing	Harris, William / Direct Support Professional	03/01/2014
1SD-TICT-C6G4PWX37QW5	1st Street	Active, Mary	Toothbrushing	Harris, William / Direct Support Professional	03/04/2014
1SD-TICT-C6G4PWZ37QWA	1st Street	Active, Mary	Toothbrushing	Harris, William / Direct Support Professional	03/03/2014
1SD-TICT-C6G4PWZ37QWA	1st Street	Active, Mary	Toothbrushing	Harris, William / Direct Support Professional	03/02/2014
1SD-TICT-C6G4PWZL7QWE	1st Street	Active, Mary	Toothbrushing	Harris, William / Direct Support Professional	03/01/2014
1SD-TICT-C6A4NH2YUDWY8	1st Street	Active, Mary	Buying Groceries	Harris, William / Direct Support Professional	04/05/2014
1SD-TICT-CSX33ZXES57V7	1st Street	Active, Mary	Buying Groceries	Harris, William / Direct Support Professional	03/01/2014
1SD-TICT-CSE4PYAT9AZXZ	1st Street	Active, Mary	Buying Groceries	Harris, William / Direct Support Professional	03/01/2014

[Export to Detail Excel](#) [Export to Excel](#)
[New Search](#)

Here you'll want to scroll all the way to the bottom and click **Export to Detail Excel**. Export to Excel typically exports just what you see on your screen. Export to Detail Excel will export the other fields which were possible to be filled out.

Once your data is in excel you will either need to click **Enable Editing** or **Save** the data in order to begin working with it. Again, it's going to depend on the version of excel you're using as to whether you have to enable editing or save.

Form ID	Program Name	Site Name	Individual	ISP Program	Entered By	Maximum Number of Times a Day	Target Completion Date	Schedule and Frequency	Frequency of Documentation
ISD-TICT-C7V4QE4ZXFZ85	2nd Street	Group Home	Johnson, Isabella	Isabella's Cooking Program	Fisher, Samantha / Direct Support Professional	10	10/31/2014	Cook when required or to learn.	3 or 4 times a day.
ISD-TICT-C7V4QE4ZXFZ85	2nd Street	Group Home	Johnson, Isabella	Isabella's Cooking Program	Fisher, Samantha / Direct Support Professional	10	10/31/2014	Cook when required or to learn.	3 or 4 times a day.
ISD-TICT-C7V4QE4ZXFZ85	2nd Street	Group Home	Johnson, Isabella	Isabella's Cooking Program	Fisher, Samantha / Direct Support Professional	10	10/31/2014	Cook when required or to learn.	3 or 4 times a day.
ISD-TICT-C7V4QE4ZXFZ85	2nd Street	Group Home	Johnson, Isabella	Isabella's Cooking Program	Fisher, Samantha / Direct Support Professional	10	10/31/2014	Cook when required or to learn.	3 or 4 times a day.
ISD-TICT-C7V4QE4ZXFZ85	2nd Street	Group Home	Johnson, Isabella	Isabella's Cooking Program	Fisher, Samantha / Direct Support Professional	10	10/31/2014	Cook when required or to learn.	3 or 4 times a day.

Step 3- Inserting Your Pivot Table

Your next step will be to highlight the data you want to work with, which will be the whole table. You can highlight the whole table by clicking on the square in between column A and row 1 (see below).

Form ID	Program Name	Site Name	Individual	ISP Program	Entered By	Maximum Number of Times a Day	Target Completion Date	Schedule and Frequency	Frequency of Documentation
ISD-TICT-C7V4QE4ZXFZ85	2nd Street	Group Home	Johnson, Isabella	Isabella's Cooking Program	Fisher, Samantha / Direct Support Professional	10	10/31/2014	Cook when required or to learn.	3 or 4 times a day.
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ISD-TICT-C7V4QE4ZXFZ85	2nd Street	Group Home	Johnson, Isabella	Isabella's Cooking Program	Fisher, Samantha / Direct Support Professional	10	10/31/2014	Cook when required or to learn.	3 or 4 times a day.

Next you'll insert your pivot table. Where you do this will also depend on what version of excel you're using. For the version I'm using you click the **Insert** tab along the top and then **Pivot Table**.

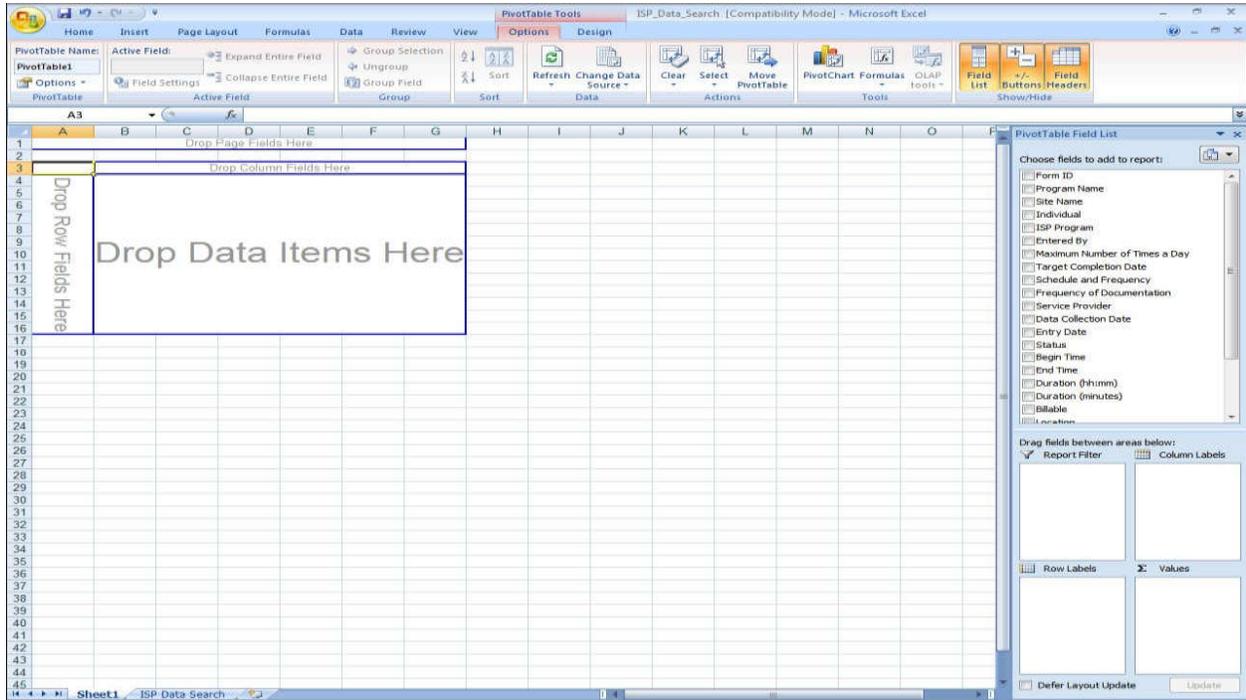
Form ID	Program Name	Site Name	Individual	ISP Program	Entered By	Maximum Number of Times a Day	Target Completion Date	Schedule and Frequency	Frequency of Documentation
ISD-TICT-C7V4QE4ZXFZ85	2nd Street	Group Home	Johnson, Isabella	Isabella's Cooking Program	Fisher, Samantha / Direct Support Professional	10	10/31/2014	Cook when required or to learn.	3 or 4 times a day.
ISD-TICT-C7V4QE4ZXFZ85	2nd Street	Group Home	Johnson, Isabella	Isabella's Cooking Program	Fisher, Samantha / Direct Support Professional	10	10/31/2014	Cook when required or to learn.	3 or 4 times a day.
ISD-TICT-C7V4QE4ZXFZ85	2nd Street	Group Home	Johnson, Isabella	Isabella's Cooking Program	Fisher, Samantha / Direct Support Professional	10	10/31/2014	Cook when required or to learn.	3 or 4 times a day.
ISD-TICT-C7V4QE4ZXFZ85	2nd Street	Group Home	Johnson, Isabella	Isabella's Cooking Program	Fisher, Samantha / Direct Support Professional	10	10/31/2014	Cook when required or to learn.	3 or 4 times a day.

Excel is then going to ask you for the range of data you want to work with. Since we already selected the whole table all you need to do is click 'Ok'.

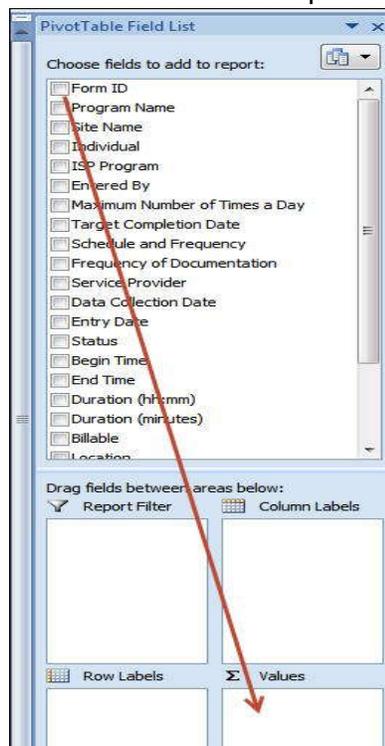
Excel is then going to ask you for the range of data you want to work with. Since we already selected the whole table all you need to do is click 'Ok'.

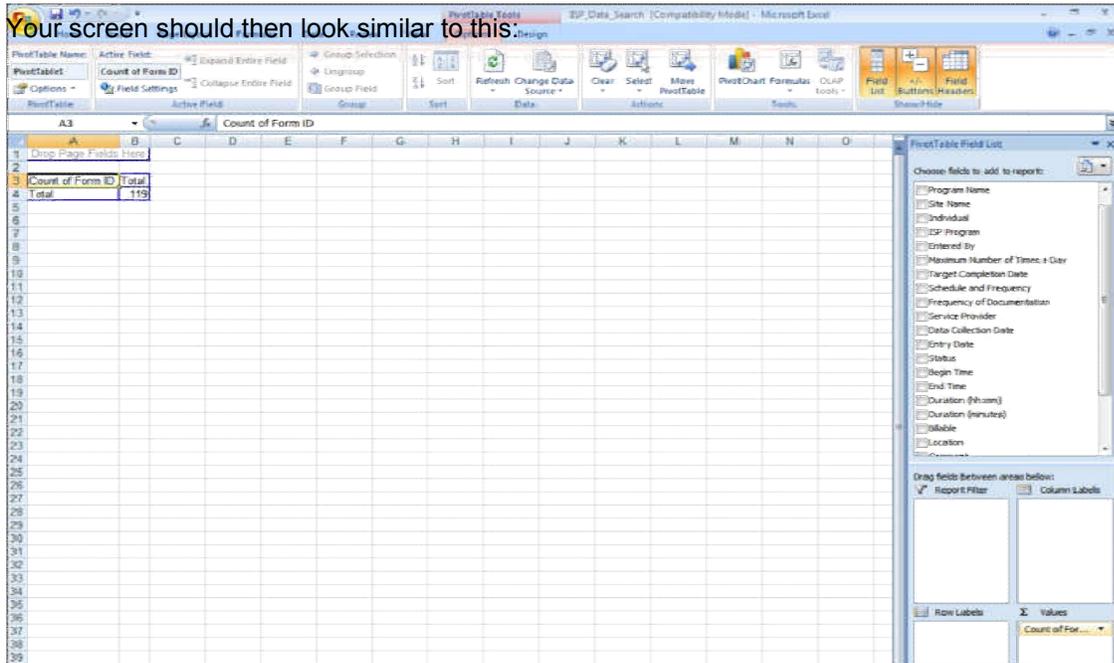
Step 4- Organizing Your Pivot Table

Your screen should now look similar to the picture below:

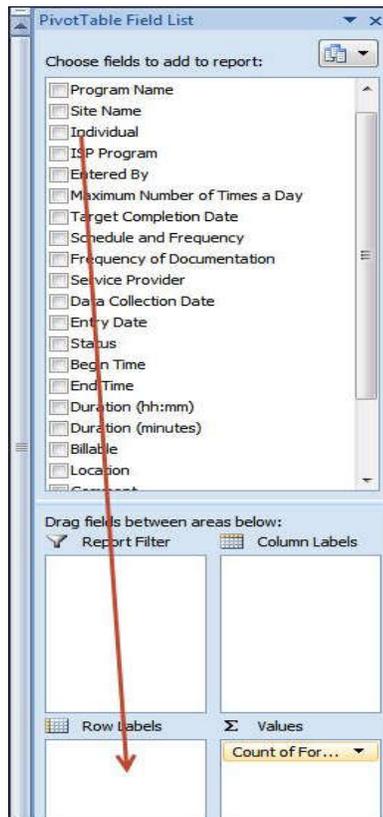


The only thing you have to do here is click and drag your Form ID into the values field. The values field requires a unique identifier for each of the pieces of data which is your Form ID.

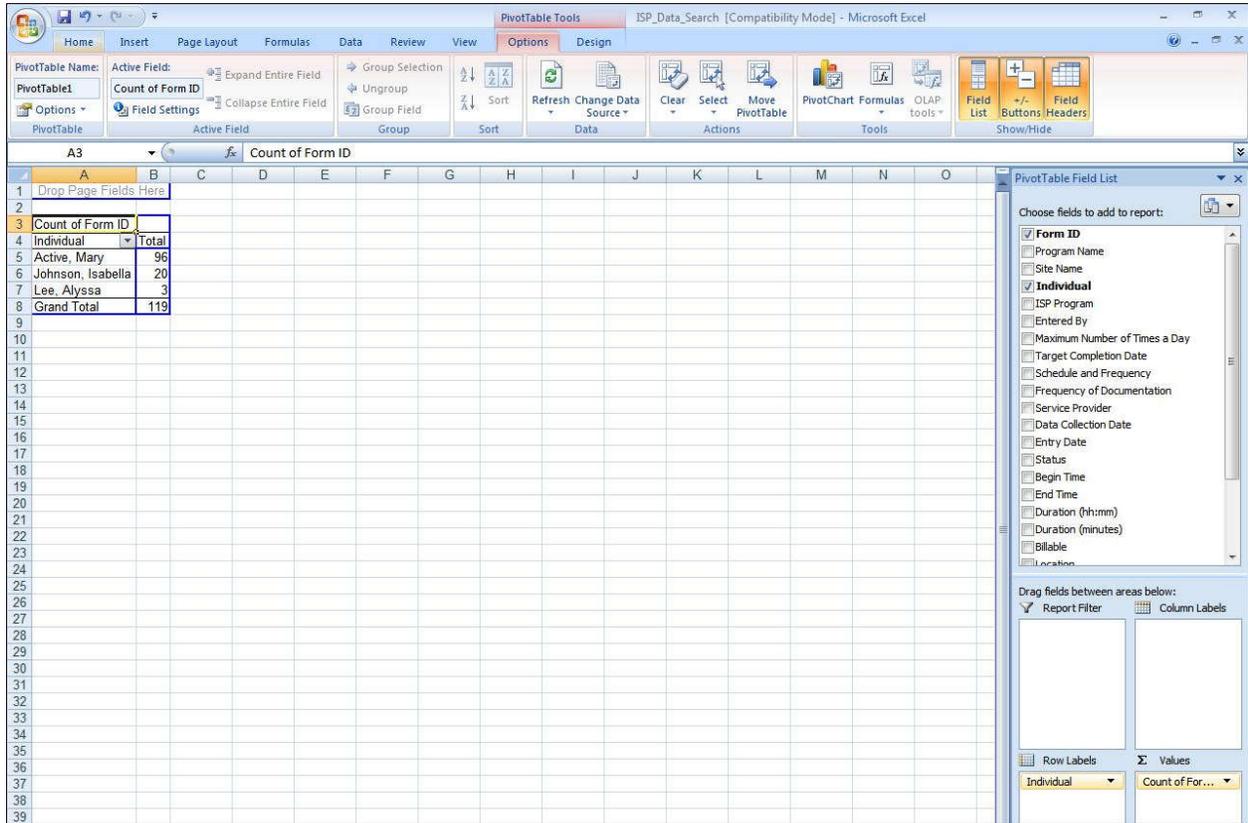




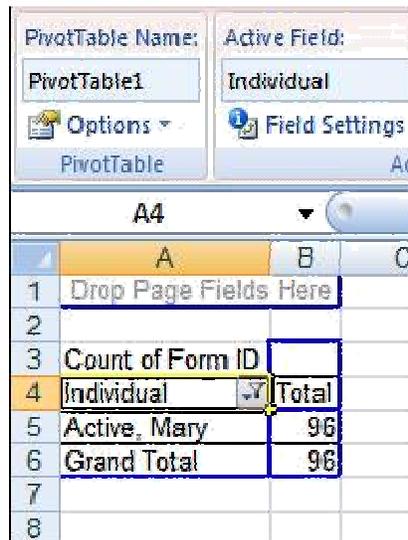
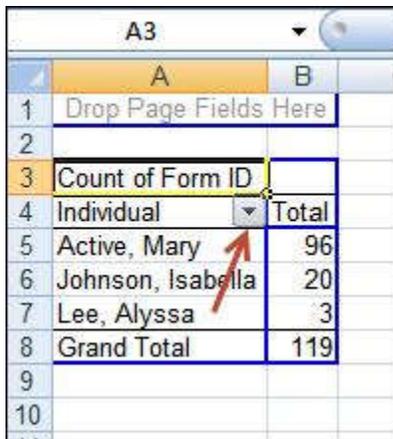
Let's say I just want a quick count on how much documentation has been done on each of the individuals I have access to in the last year (the date range I selected in my initial data search). I'm going to click and drag **Individual** to the **Row** box.



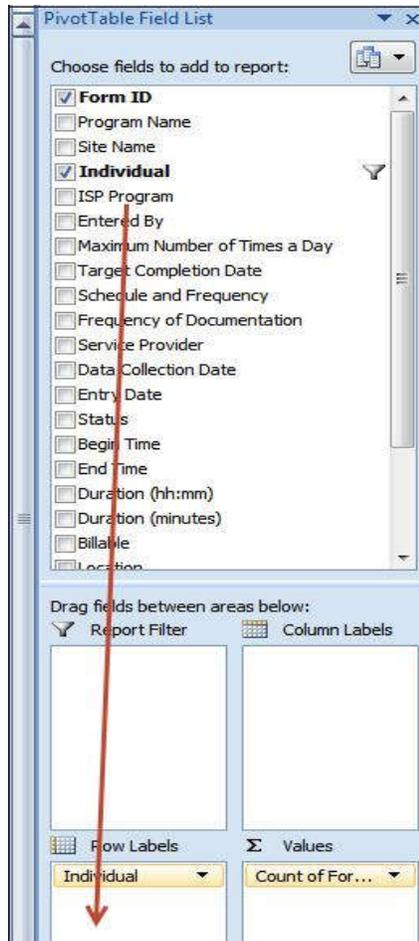
Your screen should then look like this:



Here I can quickly see how many pieces of data have been collected on the individuals I have access to. I could also filter down to just a couple of individuals or even one individual by clicking on the **down arrow** next to **Individual**.



Next I want to know which ISP Programs staffs have been documenting on. I'm going to click and drag **ISP Program** into the **Row** box, *underneath* of **Individual**.

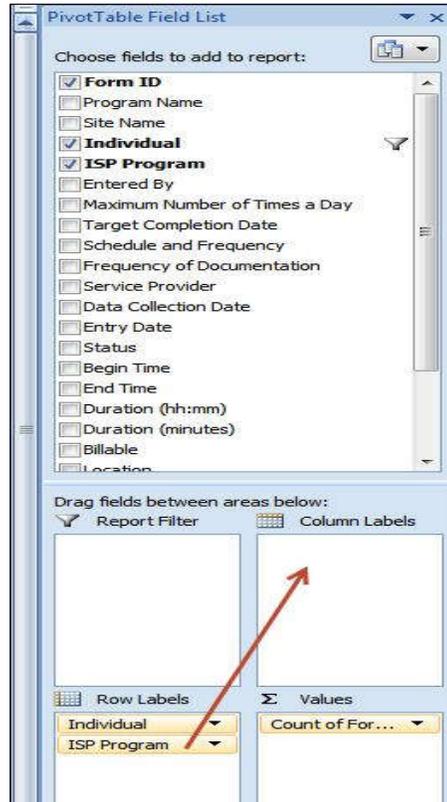


Then your screen should look something like this:

PivotTable Name: PivotTable1		Active Field: Individual	Expand Entire Field
Options		Field Settings	Collapse Entire Field
PivotTable		Active Field	
A4		ISP Program	
A	B	C	D
Drop Page Fields Here			
3	Count of Form ID		
4	Individual	ISP Program	Total
5	Active, Mary	Buying Groceries	21
6		Mary's Diet Program	3
7		Toothbrushing	72
8	Active, Mary Total		96
9	Grand Total		96

Step 5- Creating a Bar Graph

If you want to create a **bar graph** to show the information above you first have to move the **ISP Program** option over to the **Column** box.

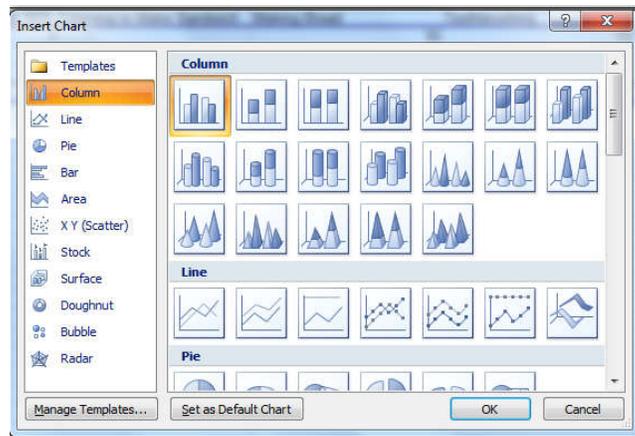
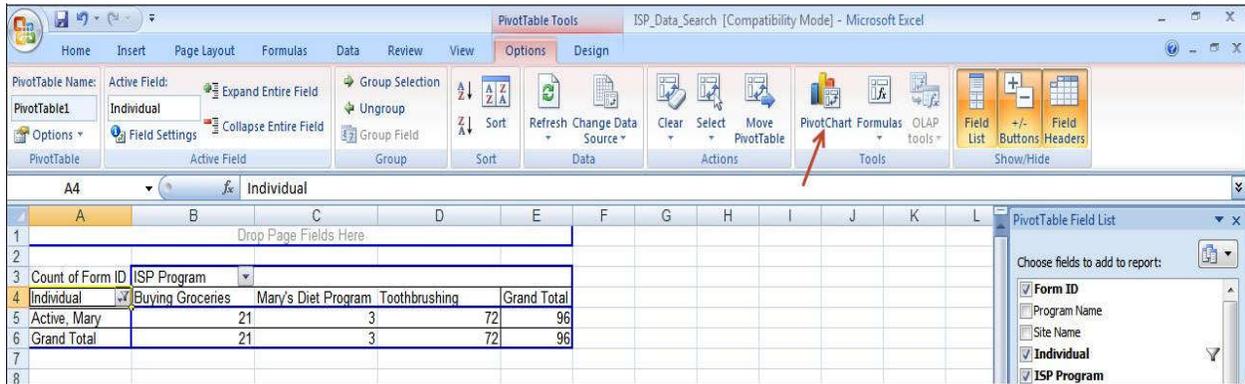


Your screen should change and look similar to this:

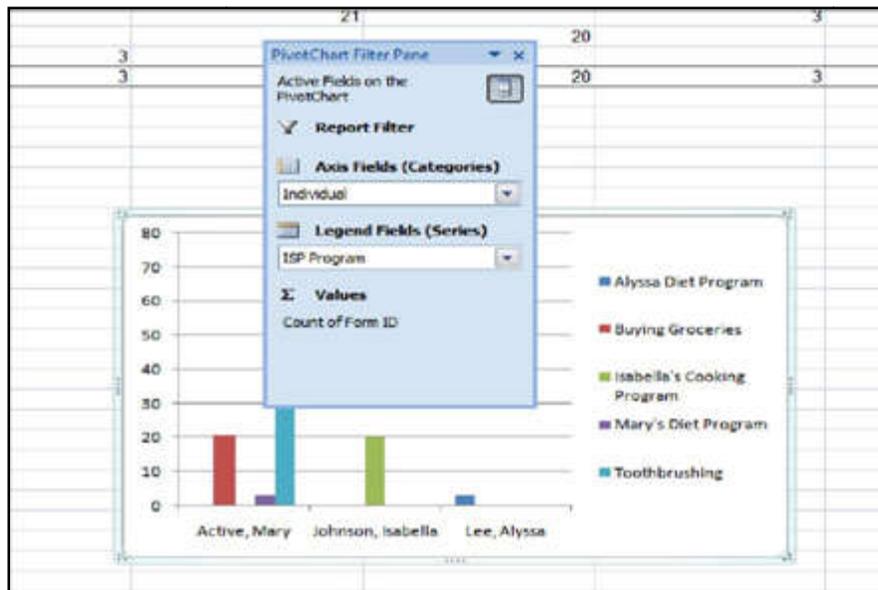
Count of Form ID	ISP Program	Grand Total
Individual	Buying Groceries	21
Individual	Mar's Diet Program	3
Individual	Toothbrushing	72
Active, Mary		96
Grand Total		72
Grand Total		96

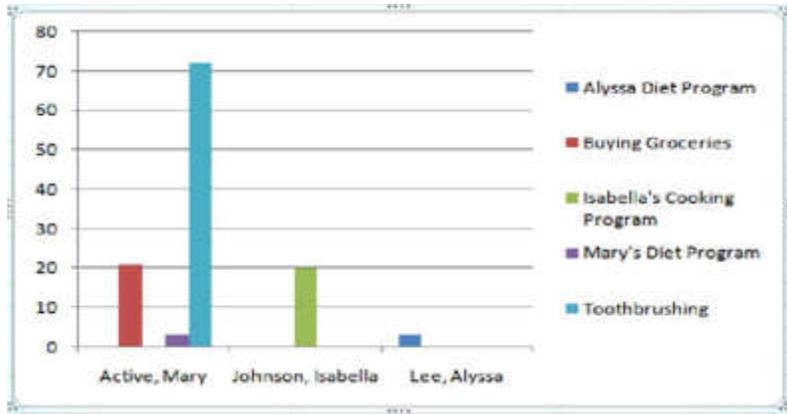
The PivotTable Field List task pane shows 'ISP Program' moved to the 'Column Labels' box. The 'Form ID' field is in the 'Values' box, and 'Individual' is in the 'Row Labels' box.

Again, the version of excel you're using will determine where you find your graphs. For the version I'm using I click the **Options** tab at the top (see above) and then select the type of graph I want to insert (see below).



It should look something like this:

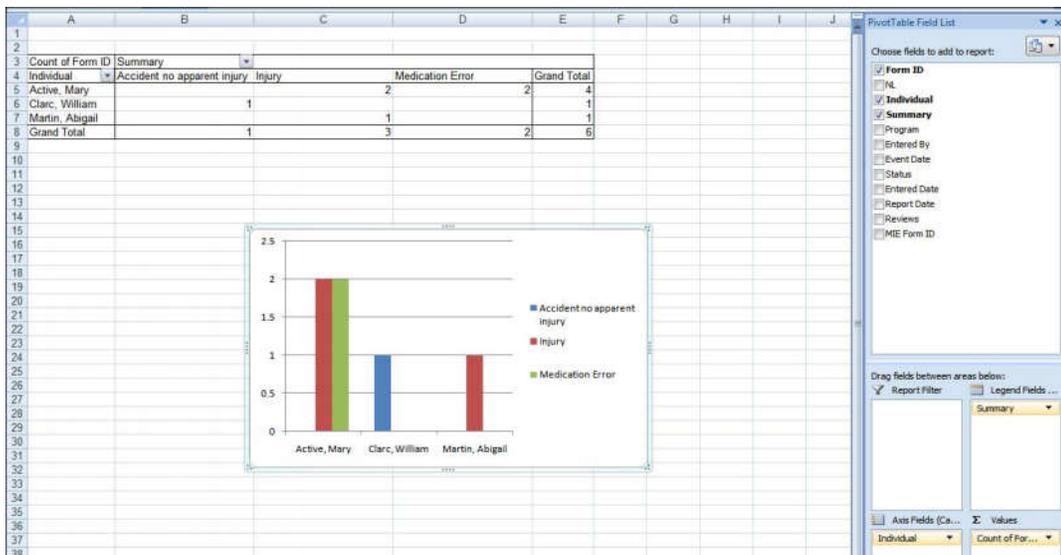




Now it's your turn to play around with pivot tables! Remember your options are limitless! I could drag **Service Provider** to my **Row** box and see how many pieces of data staff have collected. I could have drug **Scores** under my **ISP Program** label and see what scores Kimo had been receiving for each of his programs. I could drag the **Data Collection Date** into my row box to see how many days staff had documented for. If I had an ISP Program I knew should be documented on once a day, when I drag the **Data Collection Date** into my **Row** box I would expect to see at least a 1 in each of the boxes for each of the days.

GERs and Pivot Tables

If you want to track and trend GERs you can either pull your event summary report or the **GER Management Summary** in your report library. If you're going to analyze all GERs for your agency I would recommend pulling the management summary as it's going to give you all fields and all individuals. Again, just remember **FORM ID** goes in the **VALUES FIELD** and then start clicking and dragging until your heart's content! Below is an example of a graph I was able to create identifying what the results of the falls occurring at my agency are.



REMEMBER:

- When doing a pivot table you want to **SEARCH** for the data rather than pulling reports (except for with the **GERs**).
- **Form ID** goes into the **Values** field.

You can take Pivot Tables a step further and create **Macros** in which you teach excel how to export and organize your data to save even more time.